





GANGANAGAR COMMODITY LIMITED-STOCK BROKER (NSE, BSE, MCX, NCDEX/CDSL)

DATA FOR THE MONTH ENDING November 2023

| SERIAL NO. | RECEIVED FROM | CARRIED FORWARD FROM PREVIOUS MONTH | RECEIVED DURING THE MONTH | TOTAL PENDING | RESOLVED | PENDING AT THE END OF THE MONTH | | AVERAGE RESOLUTION ON TIME (IN DAYS) |
|------------|--------------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|--------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | DIRECTLY FROM INVESTORS | 0 | 0 | 0 | 0 | 0 | 0 | NA |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | NA |
| 3 | STOCK EXCHANGES | 0 | 0 | 0 | 0 | 0 | 0 | NA |
| 4 | OTHER SOURCES (IF ANY) | 0 | 0 | 0 | 0 | 0 | 0 | NA |
| | GRAND TOTAL | 0 | 0 | 0 | 0 | 0 | 0 | NA |

TREND OF MONTHLY DISPOSAL OF COMPLAINTS

| SERIAL NO. | MONTH | CARRIED FORWARD FROM PREVIOUS MONTH | RECEIVED | RESOLVED | PENDING |
|------------|--------------------|-------------------------------------|----------|----------|----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | Dec-22 | 0 | 0 | 0 | 0 |
| 2 | Jan-23 | 0 | 0 | 0 | 0 |
| 3 | Feb-23 | 0 | 0 | 0 | 0 |
| 4 | Mar-23 | 0 | 0 | 0 | 0 |
| 5 | Apr-23 | 0 | 1 | 1 | 0 |
| 6 | May-23 | 0 | 1 | 1 | 0 |
| 7 | Jun-23 | 0 | 1 | 1 | 0 |
| 8 | Jul-23(DP) | 0 | 3 | 3 | 0 |
| 9 | Aug-23 | 0 | 0 | 0 | 0 |
| 10 | Sep-23 | 0 | 0 | 0 | 0 |
| 11 | Oct-23 | 0 | 1 | 1 | 0 |
| 12 | Nov-23 | 0 | 0 | 0 | 0 |
| | GRAND TOTAL | 0 | 7 | 7 | 0 |

TREND OF ANNUAL DISPOSAL OF COMPLAINTS

| SERIAL NO. | YEAR | CARRIED FORWARD FROM PREVIOUS YEAR | RECEIVED DURING THE YEAR | RESOLVED DURING THE YEAR | PENDING AT THE END OF THE YEAR |
|------------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2019-2020 | 0 | 2 | 1 | 0 |
| 2 | 2020-2019 | 0 | 2 | 3 | 0 |
| 3 | 2021-2022 | 0 | 2 | 2 | 0 |
| 4 | 2022-2023 | 1 | 2 | 2 | 0 |
| 5 | 2023-2024 | 0 | 7 | 7 | 0 |
| | GRAND TOTAL | 1 | 15 | 15 | 0 |